

RIVIERA BEACH CRA 2019-2020 BUDGET & WORKPLAN

CLEAN & SAFE OPERATIONS FY 2020 EXECUTIVE SUMMARY

As we move into FY2020, the Clean & Safe Operations will be entering our sixth year of operations for this award-winning program. The program has been well received by businesses and residents of the City as a whole. To assist us in delivering better customer service and create a more impactful presence, the Clean & Safe Operations will continue Ambassador Operations at Ocean Walk and in the expanded CRA boundary area on Singer Island, along the Broadway Corridor (11th Street to Silver Beach Road), Blue Heron Corridor (President Barak Obama Hwy east to North Ocean Avenue), 13th Street Corridor (the Marina west to President Barak Obama Hwy), Avenue E Corridor (11th Street to Blue Heron Blvd), most of Riviera Beach Heights (between 6th and 10th Streets, going north to south and between President Barak Obama Hwy to the western boundary line of Australian Avenue, going east to west), and the Marina Village.

Our Clean and Safe Operations will continue with two components: The Neighborhood Operations Portfolio and the Marina Village Operations Portfolio.

NEW FOR FY2020 - MAJOR SAFETY INITIATIVE FOR OUR RESIDENTIAL NEIGHBORHOODS:

For FY2020, we will be starting a pilot program expanding our original Safety Took Kit Initiative. The pilot program will encompass three neighborhoods within the community redevelopment area where we will:

- Conduct a Pre-Crime Statistical Analysis of the identified neighborhoods retroactively three years.
- Select 30-35 owner occupied homes in each neighborhood.
- Selected homeowners must meet pre-installation qualifications.
- Selected homes will have:
 - RING™ wi-fi video doorbell installed
 - A SmartWater™ kit to mark valuables
 - A 10-year smoke detector
 - Exterior motion sensor light
 - Uniform address numbers
 - Emergency contact sheet magnet
 - Yard/window signage
- Conduct a Post Crime Impact Analysis six (6) and twelve (12) months after installation.
- The Safety Tool Kit Pilot program is budgeted at less than \$18,000.00.

Successful completion of this pilot program will then enable us to duplicate the program throughout the CRA, thereby creating safer neighborhoods and improving the perceptions of safer neighborhoods for all our residents.

RIVIERA BEACH CRA

2019-2020 BUDGET & WORKPLAN

Singer Island CRA Area & Ocean Walk:

Public Service Ambassadors assist in litter control, provide a walking concierge service to all, and visit businesses at Ocean Walk seven days a week from 1pm until 11pm. They assist Parks and Recreation in locking the park restrooms every evening. They also provide Walking Buddy services from 6pm until 11pm on Friday & Saturday and until 10 pm on Sunday through Thursday, which includes visitor escorts to vehicles, calling for taxi/Uber/Lift service, and assisting with vehicle jumps and flat tires. They are also additional eyes and ears for the Police at Ocean Walk. We will also assist with the maintenance and upkeep of the new Singer Island Community Garden (working title).

Broadway Corridor, Blue Heron Corridor, 13th Street Corridor, and Riviera Beach Heights:

The Clean Team Ambassadors will maintain the cleanliness of the major CRA Corridor seven days a week from 8:30am to 5pm. This will include sidewalk sweeping, sidewalk pressure washing when needed, and litter control along all sidewalks and vacant lots. They will also provide assistance to businesses that are having issues with the homeless and panhandling. Public Service Ambassadors will assist in litter control, provide a walking concierge service to all, and visit businesses along the corridor. The Public Service Ambassadors will also pass out information to the businesses about upcoming meetings and events in the CRA. They are also additional eyes and ears for the Police.

Landscaping:

The Clean Team Ambassadors will also be responsible for keeping the grass and hedges cut and trimmed on ten (10) of the CRA-owned properties.

Marina Village:

For FY2020, the Clean & Safe Ambassadors are responsible for maintaining sidewalk cleanliness, regular pressure washing, emptying and maintaining trash receptacles throughout the park, providing parking management, keeping the beach clean and free of seaweed, and providing shuttle service on weekends and during events. They also have the responsibility for maintaining the cleanliness and basic maintenance of the Event Center, as well as setting up and taking down for all events. Our Marina Village Supervisors provide renters with onsite supervision during all events to assist with A/V setup and any issues that may occur. They are also additional eyes and ears for the Police.

Event Center / Marina Village / Bicentennial Park

- Event Center concierge service
- Event set-up
- Event take down
- Audio/Visual assistance and pre-event setup
- Event pre/post inspections
- Daily Event Center cleaning (Night & Day Porter service)

RIVIERA BEACH CRA

2019-2020 BUDGET & WORKPLAN

- Pick up trash and litter in Marina Village and overflow lots 3 X per day and during outdoor events
- Beach maintenance
- Parking management in main and overflow parking lots
- Promenade/Bicentennial Park event setup/takedown
- Pre-& Post event inspections
- Clean outdoor bathrooms 4 X per day and during outdoor events
- Kiosk business assistance/PD intervention
- Provide homeless assistance
- Shuttle service for overflow parking during major events and holidays
- Walking Buddy Service 45 minutes after last event/ Rafiki Tiki closing, 7 days a week
- Ambassadors trained in FA/CPR

Additional Clean & Safe Services/Programs:

- Increase Ambassador training programs.
- Create job opportunities for Riviera Beach residents.
- Clean & Safe Walking Buddy program provides services seven days a week up until 45 minutes after the Rafiki Tiki closes at Marina Village.
- The Business Watch Program will continue for FY2020 with expanded business participation. Quarterly meetings will be held.
- Neighborhood Watch Program will continue in Riviera Beach Heights and Park Manor South, and from 21st Street north to Silver Beach Road. Additionally, we will assist other neighborhood groups outside the CRA through the CDC in helping them to set up their own Neighborhood Watch programs.
- Continue to assist the CDC and our local Community Partners: St. George Church, Beulah Land Worship Center, Christ Fellowship of the Palm Beaches, Max M. Fisher Boys and Girls Club, Parks and Rec, and Public Works.

RIVIERA BEACH CRA

2019-2020 BUDGET & WORKPLAN

CLEAN & SAFE OPERATION	
CONTRACT SERVICES	\$23,080
BANK CHARGES AND FEES	\$0
COMMUNICATION SERVICES	\$14,700
UTILITIES	\$5,700
RENTALS & LEASES	\$73,200
REPAIRS & MAINTENANCE	\$28,260
PROMOTIONAL ACTIVITIES	\$38,030
OFFICE SUPPLIES	\$3,300
OPERATING SUPPLIES	\$26,900
TRAINING & EMPLOYEE DEVELOPMENT	\$9,000
CAPITAL – MACHINERY & EQUIPMENT	\$20,800
TOTAL 81150107 CLEAN & SAFE OPERATIONS	\$242,970
*Does not include Marina Village	

PERSONNEL SUMMARY CLEAN & SAFE

CLEAN & SAFE	FY2019	FY2020
Administration		
Salaries & Wages	\$139,599	\$147,383
Retirement	\$7,779	\$ 13,220
Benefits & FICA	\$23,954	\$ 43,148
Total	\$171,332	\$203,750
Neighborhood Ambassadors		
Salaries & Wages	<u>\$230,994</u>	<u>\$345,363</u>
Retirement	<u>\$18,434</u>	<u>\$ 30,979</u>
Benefits & FICA	<u>\$83,331</u>	<u>\$155,804</u>
Total	<u>\$332,759</u>	<u>\$532,147</u>
Marina Village		
Salaries & Wages	<u>\$112,904</u>	<u>\$123,864</u>
Retirement	<u>\$9,732</u>	<u>\$ 11,111</u>
Benefits & FICA	<u>\$44,422</u>	<u>\$ 67,514</u>
Total	<u>\$167,058</u>	<u>\$202,489</u>
Event Center		
Salaries & Wages	\$150,118	\$183,321
Retirement	\$12,940	\$ 16,444
Benefits & FICA	\$60,169	\$ 94,603
Total	<u>\$223,227</u>	<u>\$294,368</u>