

Route Performance **MAXIMIZATION**

RPM



Frequently Asked Questions (F.A.Q.)

What is the Route Performance Maximization Project (RPM)?

The RPM project is Palm Tran's overhaul of its entire network to make its bus routes more efficient. Through input from the public, the Palm Tran Service Board and the Palm Beach County Board of County Commissioner, Palm Tran will develop and launch an improved bus network by Fall of 2018.

Why is Palm Tran doing this?

When the RPM project launches, Palm Tran's bus network will work better together to provide more connection to the destinations you need. The benefits of the RPM project include improved service network-wide, increased ridership, shorter wait times, more travel options and more frequent service.

The improved bus network will be designed by allocating 60% of bus service to high-ridership routes and 40% of bus service to coverage lines. This benefits riders by increasing their opportunity to reach their place of employment and other major destinations in less dense areas.

Is my bus stop going to go away?

While some bus stops will be eliminated as a result the RPM project, we are not aware of the specific bus stops that will be affected at this time. Streamlining the number of bus stops in our network results in shorter wait times and more frequent service. Prior notice will be given before any changes are implemented. Please follow our website and social media platforms for updates and consider attending a public outreach meeting to provide feedback.

What is the timeline for the RPM project?

In February and March, Palm Tran will introduce the RPM project to the public via our website and social media platforms. By April and May, independent consultants will evaluate proposed changes. Public outreach meetings will be held during this time to receive input from the public. The RPM project is projected to launch in September 2018.

How can I provide feedback about potential changes?

Feedback from the public is crucial to the RPM project. In April and May, there will be a variety of public outreach meetings where your input is needed. Please plan to attend a public meeting during this time. Follow our website and social media platforms for updates on future meetings.