PHILLIP HORACE DUNN II

PROFESSIONAL SUMMARY

Technology leader with 10+ years of experience developing mobile applications, business intelligence products, and managing IT service.

Desired Titles	• CTO	• VP of Tech	• Sr. Product Manager
Competencies	• Tech Innovation	• Product Dev.	• Project Mgmt.
Past Successes	• Transformation	• Cost Manager	• Ed Tech Thought Leader

RELEVANT WORK EXPERIENCE

Chief Information Officer (CIO), GPS   2013 - Present
Greenwich, CT

Transform the Greenwich Public Schools (GPS) into a best-in-class digital learning environment that accelerates student growth harnessing evolving technologies.

- Lead all aspects of technology, research, assessment, cyber security, LAN/WAN design, disaster recovery, mobile device management (MDM), IP telephony, and ERP application development using technologies such as React JS & Native, Python, PHP, Swift, HTML, and SQL, leveraging Software as a Service (SaaS) providers including AWS and Google Cloud Platform.
- Implement a $17M multi-year technology services initiative and slash the cost of technology services by more than 20% while maintaining performance standards.
- Supervise a technology organization of approximately 40 FTEs, with over 13,000 clients, and an annual budget of $6.5M, excluding personnel costs, across 16 geographically-dispersed locations.
- Strengthen the instructional capabilities of over 900+ teachers by delivering over 28 hours of professional learning on digital learning in just 1 year.
- Reduced resolution time for technology issues by over 50% within a 3-year period while increasing the number of supervised devices by over 600%.
- Spearhead implementation of a predictive analytics platform using longitudinal data to conditionally predict student academic performance.

Chief Information Officer (CIO), SPS   2011- 2013
Stamford, CT

Provided executive IT leadership and oversaw all organizational systems analysis in Stamford Public Schools (SPS); led technology and research teams consisting of a 7 FTE team and a 17 FTE, matrix-managed IT team.

- Managed the organization's $4M+ annual technology and research budget consisting of $1.7M in capital infrastructure spending and over $2.7M in operational expenditures to ensure that innovative solutions are implemented to solve business problems.
- Maximized return on investment in data center storage by migrating all hosting to a virtualized server farm.

- Served as primary liaison to the press and public for all requests for information and data submitted pursuant to state and federal Freedom of Information laws.

Director of Strategic Analysis and Info. Mgmt., NYCDOE   2007 - 2011
New York, NY

Implemented enterprise-wide IT and data management solutions in an organization of more than 140,000 employees; led a team of 7.

- Designed and deployed business intelligence solutions using .Net, Cognos, Crystal reports, and other technologies to drive critical operational processes among 1500+ work sites.
- Reduced customer response time for information requests by 75% within one fiscal year by creating a new human capital data store and business intelligence applications to proactively push critical information to internal consumers.
- Developed workforce assessment metrics and tools used by over 80,000 FTEs that were critical components of the organizational competency model used to assess employee performance.
- Responsible for preparation of all HR divisional press kits and statistics that are disseminated to the media (e.g., NY Times, Newsweek).

EDUCATION

Seton Hall University School of Law	JD	• 2010 • Admitted to NYS bar
Columbia University	MA	• 2006 • Quantitative Methodology
Cornell University	BS	• 2002 • Applied Math and Statistics

SKILLS AND CERTIFICATIONS

Statistical Applications: S-Plus, R, SAS, SPSS, Matlab, Minitab, Mathematica

Programming Languages and Software Packages: React, Swift, PHP, Python, MySQL, Java, C++, DB2, VBA, Python, MS Office, HTML, Photoshop, and Illustrator

Certifications: New York State law license; Lean/6-Sigma Green Belt certified