

Riviera Beach Community Redevelopment Agency



**Board Meeting
February 13, 2019**



Riviera Beach Community Redevelopment Agency



Board Meeting – Clean and Safe



Changes in Process to the Clean and Safe Program

- We are moving into our fifth year of operations for this award-winning program.
- It is well received by the businesses and residents of the City as a whole.
- To assist us in delivering better customer service and create a more impactful presence, we are expanding our neighborhood-based services.
- Our Neighborhood Service Team, the Broadway/Blue Heron Team, and the Singer Island Team, are busy doing landscaping, litter pickup, sidewalk sweeping, pressure washing and neighborhood/community outreach services.
- **Landscaping:** Starting in Spring 2019, the Clean Team Ambassadors will be responsible for keeping the grass and hedges cut and trimmed on all CRA owned properties.

Changes in Process to the Clean and Safe Program

- We have several new Ambassadors to assist us with providing wider coverage.
- We have set up discrete services at the Marina Village with an Event Operations Team, a Day Porter Team, and a Marina Village Team to assist with porter services, set ups/breakdowns at the Event Center, and Customer Service activities.
- We have also hired contract additional overnight porter cleaning services to provide support for the Marina Village Teams.
- Our Clean and Safe Operations are divided into a Neighborhood Operations Portfolio and a Marina Village Operations Portfolio.
- We now have 18 Ambassadors, FT/PT, on board.

Clean and Safe Activities



The Strategies:

- Public Service
- Landscaping
- Event Center Support
- Marina District Support
- Neighborhood Beautification
- Greenspace Project Management:
 - Linear Park
 - Community Gardens
- Community Service
- Business Outreach
- Neighborhood Watch
- Training

The Neighborhood Program by the Numbers – FY19 YTD

Activity		Outputs
#Community Meeting/Events		27
# Sidewalk blocks cleaned		80
# Blocks pressure washed		94
# Bags of trash collected		855
#Customer Service requests		422
#Business visits		819
Landscaping		0* (Not commenced)
#Event/Meeting distributed	Notices	7,600
#Neighborhood meetings	Watch	8
#Incidents handled		1



The Marina/Event Center Program by the Numbers – FY19 YTD



Activity	Outputs
# Events	139
#Room Turns	258
Trash Collected (35 lbs/bag)	139,300 lbs.
#Training Hours	202
#Staff	Day Porters - 2
	Marina PSA - 3
	MEC/Event PSA - 5



Florida's Dynamic
Waterfront Community

