

## **CLEAN & SAFE OPERATIONS FY 2019 EXECUTIVE SUMMARY**

For FY 2019, the Clean & Safe Operations will continue Ambassador Operations at Ocean Mall and the expanded CRA Boundaries on Singer Island, along the Broadway Corridor (11<sup>th</sup> Street to Silver Beach Road), Blue Heron Corridor (President Barak Obama Hwy east to North Ocean Avenue), 13<sup>th</sup> Street Corridor from the Marina west to President Barak Obama Hwy, Avenue E Corridor (11<sup>th</sup> Street to Blue Heron Blvd), most of Riviera Beach Heights (between 1<sup>st</sup> and 10<sup>th</sup> Streets, going north to south and between President Barak Obama Hwy to the western boundary line of RBH, going east to west)), and the Marina Village.

### **Proposed Key Changes in the Program**

We are moving into our fifth year of operations for this award-winning program. It is well received by the businesses and residents of the City as a whole. To assist us in delivering better customer service and create a more impactful presence, we are expanding our neighborhood-based services. We will now deploy a Riviera Beach Heights Team, a Broadway/Blue Heron Team, and a Singer Island Team, to do landscaping, litter pickup, sidewalk sweeping, pressure washing and neighborhood/community outreach services. We are proposing to hire a new staff resource to provide wider coverage.

We will then have discrete services at the Marina Village with an Event Operations Team, a Day Porter Team, and a Marina Village Team to assist with porter services, set ups/breakdowns at the Event Center, and Customer Service activities. We will use additional overnight porter cleaning services to provide support for the Marina Village Teams.

Our Clean and Safe Operations will be divided into a Neighborhood Operations Portfolio and a Marina Village Operations Portfolio.

Budgetary impact is not expected to exceed \$100K.

### **Singer Island CRA Area & Ocean Mall:**

Public Service Ambassadors assist in litter control, provide a walking concierge service to all, and visit businesses in Ocean Mall seven days a week from 1pm until 11pm. They assist Parks and Recreation in locking the park restrooms every evening. They also provide Walking Buddy services from 6pm until 11pm on Friday & Saturday and until 10 pm on Sunday through Thursday, which includes visitor escorts to vehicles, calling for taxi/Uber/Lift service, and assisting with vehicle jumps and flat tires. They are also additional eyes and ears for the Police at Ocean Mall.

### **Broadway Corridor:**

The Clean Team Ambassadors will maintain the cleanliness of the Broadway Corridor seven days a week from 8:30am to 5pm. This will include sidewalk sweeping, sidewalk pressure washing when needed, and litter control along all sidewalks and vacant lots. They will also provide assistance to businesses that are having issues with the homeless and panhandling. Public Service

Ambassadors will assist in litter control, provide a walking concierge service to all, and visit businesses along the corridor. The Public Service Ambassadors will also pass out information to the businesses about upcoming meetings and events in the CRA. They are also additional eyes and ears for the Police.

**Blue Heron Corridor:**

The Clean Team Ambassadors will maintain the cleanliness of the Blue Heron Corridor seven days a week from 8:30am to 5pm. This will include sidewalk sweeping, sidewalk pressure washing when needed, pressure washing the Flat Bridge twice a week, and litter control along all sidewalks and vacant lots. They will also provide assistance to businesses that are having issues with the homeless and panhandling. Public Service Ambassadors will assist in litter control, provide a walking concierge service to all, and visit businesses along the corridor. The Public Service Ambassadors will also pass out information to the businesses about upcoming meetings and events in the CRA and Ocean Mall area. They are also additional eyes and ears for the Police.

**13<sup>th</sup> Street Corridor:** The Clean Team Ambassadors will maintain the cleanliness of the 13<sup>th</sup> Street Corridor seven days a week from 8:30am to 5pm. This will include sidewalk sweeping, sidewalk pressure washing when needed, and litter control along all sidewalks and vacant lots. They are also additional eyes and ears for the Police.

**Riviera Beach Heights:**

The Clean Team Ambassadors will maintain the cleanliness of Riviera Beach Heights (RBH) each week day from 8:30am to 5pm. This will include sidewalk sweeping, sidewalk pressure washing when needed, and litter control along all sidewalks and vacant lots. They are also additional eyes and ears for the Police.

**Landscaping:**

The Clean Team Ambassadors will be also responsible for keeping the grass and hedges cut and trimmed on all CRA owned properties.

**Marina Village:**

For FY2019, the Clean & Safe Ambassadors are responsible for maintaining sidewalk cleanliness, regular pressure washing, emptying and maintaining trash receptacles throughout the park, providing parking management, keeping the beach clean and free of seaweed, and providing shuttle service on weekends and during events. They also have the responsibility for maintaining the cleanliness and basic maintenance of the Event Center, as well as setting up and taking down for all events. Our Marina Village Supervisors provide renters with onsite supervision during all events to assist with A/V setup and any issues that may occur. They are also additional eyes and ears for the Police.

### Marina Village / Bicentennial Park

- Pick up trash and litter in Marina Village and overflow lots 3 X per day and during outdoor events
- Beach maintenance
- Parking management in main and overflow parking lots
- Promenade/Bicentennial Park event setup / takedown
- Pre-& Post event inspections
- Clean outdoor bathrooms 4 X per day and during outdoor events
- Kiosk business assistance/PD intervention
- Provide homeless assistance
- Shuttle service for overflow parking during major events and holidays
- Walking Buddy Service 45 minutes after last event/ Rafiki Tiki closing, 7 days a week
- Ambassadors trained in FA/CPR

### Event Center

- Event Center concierge service
- Event set-up
- Event take down
- Audio/Visual assistance and pre-event setup
- Event pre/post inspections
- Daily Event Center cleaning (Night & Day Porter service)
  - Bathrooms, minimum 4 times a day & during events
  - Mop floors
  - Vacuum carpets
  - Carpet cleaning
  - Maintain all furnitureglass and polish all stainless fixtures
- Ambassadors trained in FA/CPR

### **Additional Clean & Safe Services/Programs:**

- Increase Ambassador training programs.
- Create job opportunities for Riviera Beach residents.
- Clean & Safe Walking Buddy program provides services seven days a week up until 45 minutes after the Rafiki Tiki closes at Marina Village.
- The Business Watch Program will continue for FY2019 with expanded business participation. Bi-monthly meetings will be held the second Tuesday of every other month.

# RIVIERA BEACH CRA 2018-2019 BUDGET & WORKPLAN

- Neighborhood Watch Program will continue in Riviera Beach Heights and Park Manor South, in addition to all CRA neighborhoods from 21<sup>st</sup> Street north to Silver Beach Road. Additionally, we will assist other neighborhood groups outside the CRA through the CDC in helping them to set up their own Neighborhood Watch programs.
- Continue to assist the CDC and our local Community Partners: Healthy Food, Healthy Living, St. George Church, Beulah Land Worship Center, Christ Fellowship of the Palm Beaches, Max M. Fisher Boys and Girls Club, Parks and Rec, and Public Works.

## **Budget Summary Table**

<b>TYPE</b>	<b>AMOUNT</b>
<b>Clean and Safe Initiatives</b>	
Clean and Safe Marina Operational Expenses	\$ 22,260
Clean and Safe Neighborhood Operations Expenses	\$ 183,097
<b>TOTAL USES</b>	<b>\$ 205,357</b>