

Foreman, Mikeria

Staff's Recommendation

From: Sherman, Randy
Sent: Wednesday, April 11, 2018 2:46 PM
To: Foreman, Mikeria
Subject: FW: Gateway Providers for Credit Cards & other compatible hardware.

Please come see me regarding this email from Allison.

From: Goldberg, Allison
Sent: Wednesday, April 11, 2018 12:57 PM
To: Sherman, Randy <Rsherman@Rivierabch.com>
Cc: Wood, James <Jwood@Rivierabch.com>
Subject: RE: Gateway Providers for Credit Cards & other compatible hardware.

Good afternoon Mr. Sherman,

The IT department researched both companies and spoke with representatives from BridgePay (David Martinez), AMS and BridgePay integration (Nancy Murphy), and OpenEdge (Susan Gresham) in regards to their products and implementations for our Tyler integration. Staff also reached out to multiple municipalities in Florida who have purchased and/or integrated both of these providers to gain feedback on performance, user-friendliness, technical support, and methodology for choosing that specific provider. Based off of those conversations and the discussions with the representatives, **the IT Department is recommending BridgePay as the Gateway Provider with American Merchant Services (AMS) acting as the merchant service.**

I have already started a dialogue with the BridgePay AMS representative who works on public sector ERP integrations. Her name is Nancy Murphy and her contact information can be found below (she previously met with you and Mikeria on June 29th of last year to discuss their services).

Nancy Murphy Senior Public Sector Account Manager **Note New Address** Automated Merchant Systems 1071 S. Sun Drive Suite 2001 Lake Mary, FL 32746 ☎ office: 407.331.5465 cell ☎ 407.712.5337 nmurphy@automatedmerchant.com ↗ www.automatedmerchant.com AUTOMATED MERCHANT SYSTEMS INCORPORATED

Please let me know if you need anything else.

Allison Goldberg – GIS Coordinator for Information Technology - City of Riviera Beach, FL 33404 - agoldberg@RivieraBch.com -
Phone: (561)845-4184 – Cell: (561)-635-2336 - www.rivierabch.com

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From: Sherman, Randy
Sent: Wednesday, April 4, 2018 2:33 PM
To: Goldberg, Allison <agoldberg@Rivierabch.com>
Subject: FW: Gateway Providers for Credit Cards & other compatible hardware.

Allison,

Attached is the information pertaining to credit card vendors and cashiering. Please review and advise on your recommendation between OpenEdge and Bridgepay.
Based on your recommendation I will work with the selected party to secure an agreement. If you require any specifics on our usage, please contact with Mikera.

Randy

From: Thompson, Tange [<mailto:tange.thompson@tylertech.com>]
Sent: Thursday, March 22, 2018 12:02 PM
To: Foreman, Mikeria <mforeman@Rivierabch.com>; Fletcher, Beverly A <BFLETCHER@Rivierabch.com>
Cc: Reynolds, Nydia <nreynolds@Rivierabch.com>; Sherman, Randy <Rsherman@Rivierabch.com>; Colborne, Marnette <Marnette.Colborne@tylertech.com>; Shannon, John <John.Shannon@tylertech.com>; Allen, Starr <Starr.Allen@tylertech.com>; Finley, Shannon <Shannon.Finley@tylertech.com>
Subject: Gateway Providers for Credit Cards & other compatible hardware.

We determined from our analysis that we will need full stations with Credit Card Readers, Scanners, and receipt printers

...

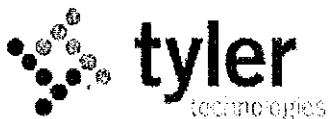
- 4 stations for the City
- 4 for Parks and Rec (2 now two extra for the busy season)
- 2 for the Marina

It was wonderful working with you this week.

Tange Thompson
Implementation Consultant
Tyler Technologies, Inc.

P: 800.772.2260 ext. 5286

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